#### ETHICS PROGRAM INSPECTION REPORT

Agency: Defense Finance and Accounting Service

Report No.: 20-31I Date: June 5, 2020

Period Covered by Review: January 1, 2019 – December 31, 2019



1.0	AGENCY DATA	
	EMPLOYEES	
1.1	Number of full-time agency employees.	11,911
1.2	Number of Presidentially appointed, Senate-confirmed (PAS) public financial disclosure reports required to be filed.	0
1.3	Number of non-PAS public financial disclosure reports required to be filed.	22
1.4	Number of confidential financial disclosure reports required to be filed.	177
	ETHICS PROGRAM	
1.5	Title of Designated Agency Ethics Official (DAEO).	General Counsel
1.6	Grade level of DAEO.	SES
1.7	Title of Alternate DAEO (ADAEO).	Principal Deputy General Counsel
1.8	Grade level of ADAEO.	GS-15
1.9	Title of the primary, day-to-day ethics program administrator.	Ethics Program Manager/Senior Assistant Counsel
1.10	Grade level of the primary, day-to-day ethics program administrator.	GS-14
1.11	Current number of full-time ethics officials.	1
1.12	Current number of part-time ethics officials.	4
1.13	Number of reporting levels between the DAEO and the agency head.	2
	COMMENTS	
	None.	

ı	2.0	LEADERSHIP			
		COMPLIANCE REQUIREMENTS	Yes	No	N/A
2	.1	OGE has received an up-to-date designation from the agency head naming the DAEO. See 5 C.F.R. § 2638.107(a).	$\boxtimes$		
2	.2	OGE has received an up-to-date designation from the agency head naming the ADAEO. See 5 C.F.R. § 2638.107(a).	$\boxtimes$		
		COMMENTS			
		None.			

3.0	PUBLIC FINANCIAL DISCLOSURE (OGE Form 278e, OGE Form 278-T)			
	COMPLIANCE REQUIREMENTS	Yes	No	N/A
	The agency has written policies and procedures in place governing: See 5 U.S.C. app. IV, § 402(d)(1).			
3.1	Collection of public financial disclosure reports.	$\boxtimes$		
3.2	Review/evaluation of public financial disclosure reports.	$\boxtimes$		
3.3	Public availability of public financial disclosure reports.			



3.4	The agency can demonstrate that late filing fees are collected or, where appropriate, waivers are issued when public filers do not timely file financial disclosure reports.			$\boxtimes$
3.5	Public financial disclosure reports are securely maintained. See OGE/GOVT-1.	$\boxtimes$		
3.6	Public financial disclosure reports are retained in accordance with the retention requirements. <i>See</i> 5 C.F.R. § 2634.603(g)(1).	$\boxtimes$		
3.7	There is reasonable assurance that the lead human resources official or designee promptly (no later than 15 days after appointment) notifies the DAEO of all appointments to positions that require incumbents to file public financial disclosure reports. <i>See</i> 5 C.F.R. § 2638.105(a)(1).	$\boxtimes$		
3.8	There is reasonable assurance that the lead human resources official or designee promptly (no later than 15 days after termination) notified the DAEO of terminations of employees in positions that require incumbents to file public financial disclosure reports. <i>See</i> 5 C.F.R. § 2638.105(a)(2).	$\boxtimes$		
	DATA ANALYSIS		%	
3.9	Percentage of sampled non-PAS new entrant reports filed timely. See 5 C.F.R. § 2634.201(b).		N/A	
3.10	Percentage of sampled non-PAS annual reports filed timely. See 5 C.F.R. § 2634.201(a).		100%	
3.11	Percentage of sampled non-PAS termination reports filed timely. See 5 C.F.R. § 2634.201(e).		100%	
3.12	Percentage of sampled non-PAS public financial disclosure reports reviewed within 60 days of receipt. <i>See</i> 5 C.F.R. § 2634.605(a).		100%	
3.13	Percentage of sampled non-PAS public financial disclosure reports certified within 60 days of receipt. <i>See</i> 5 C.F.R. § 2634.605(a).		100%	
3.14	Percentage of sampled PAS annual reports filed timely. See 5 C.F.R. § 2634.201(a).		N/A	
3.15	Percentage of sampled PAS termination reports filed timely. See 5 C.F.R. § 2634.201(e).		N/A	
3.16	Percentage of sampled PAS annual and termination reports reviewed within 60 days of receipt. <i>See</i> 5 C.F.R. § 2634.605(a).		N/A	
3.17	Percentage of sampled PAS annual and termination reports certified within 60 days of receipt. <i>See</i> 5 C.F.R. § 2634.605(a).		N/A	
	COMMENTS			
	3.4: All reports were filed timely, therefore, no late filing fees were required to be assessed or waived. 3.5: DFAS filers submitted reports through the Army's Financial Disclosure Management System 3.9: No new entrant public financial disclosure reports were required to be filed during the period covered by the inspect 3.14 – 3.17: DFAS does not have any PAS employees.	ion.		

4.0	CONFIDENTIAL FINANCIAL DISCLOSURE			
	COMPLIANCE REQUIREMENTS	Yes	No	N/A
	The agency has written policies and procedures in place governing: See 5 U.S.C app. IV, § 402(d)(1).			
4.1	Collection of confidential financial disclosure reports.	$\boxtimes$		
4.2	Review/evaluation of confidential financial disclosure reports.	$\boxtimes$		
4.3	Confidential financial disclosure reports are securely maintained. See OGE/GOVT-2.	$\boxtimes$		
4.4	Confidential financial disclosure reports are retained in accordance with the retention requirements. <i>See</i> 5 C.F.R. § 2634.604.	$\boxtimes$		
4.5	The agency's OGE-approved alternative confidential financial disclosure system complies with plans approved by OGE. See 5 C.F.R. § 2634.905(a).			$\boxtimes$



4.6	There is reasonable assurance that the lead human resources official or designee promptly (no later than 15 days after appointment) notifies the DAEO of all appointments to positions that require incumbents to file confidential financial disclosure reports. See 5 C.F.R. § 2638.105(a)(1).			
	DATA ANALYSIS		%	
4.7	Percentage of sampled confidential new entrant reports filed timely. See 5 C.F.R. § 2634.903(b).		52%	
4.8	Percentage of sampled confidential annual reports filed timely. See 5 C.F.R. § 2634.903(a).		100%	
4.9	Percentage of sampled reports reviewed within 60 days of receipt. See 5 C.F.R. § 2634.605(a).		100%	
4.10	Percentage of sampled confidential financial disclosure reports certified within 60 days of receipt. <i>See</i> 5 C.F.R. §§ 2634.605(a) and 2634.909(a).		100%	
	COMMENTS			
	4.3: DFAS filers submitted reports through the Army's Financial Disclosure Management System 4.5: DFAS does not have an OGE-approved alternative financial disclosure system. 4.6-4.7: While DFAS human resources notifies the ethics office of new onboarding employees on a weekly basis and of process and departing employees on a weekly basis, OGE's examination of a sample of confidential new entrant report improvements in filing timeliness are required from the 52% timeliness rate observed. According to the ethics official, "I great process for identifying Contract Officer's Representatives, employees for whom acquisitions work is a collateral duratified when they on-board. This deficiency was identified by OGC on a prior program review and, with some effort, a more comprehensive system for identifying these filers. Unfortunately, that also led to some previously unidentified C new entrant reports very late."	rts indic DFAS of ty and we hav	cated tha lid not h thus are ve put in	ave a not place

5.0	Notices to Prospective Employees			
	COMPLIANCE REQUIREMENTS	Yes	No	N/A
	Written offers of employment for positions covered by the Standards of Conduct provide: See 5 C.F.R. § 2638.303.			
5.1	A statement regarding the agency's commitment to government ethics.	$\boxtimes$		
5.2	<ul> <li>Notice that the individual will be subject to the Standards of Conduct and the criminal conflict of interest statutes as an employee.</li> </ul>	$\boxtimes$		
5.3	<ul> <li>Contact information for an appropriate agency ethics office or an explanation of how to obtain additional information on applicable ethics requirements.</li> </ul>	$\boxtimes$		
5.4	Where applicable, notice of the time frame for completing initial ethics training.	$\boxtimes$		
5.5	<ul> <li>Where applicable, a statement regarding financial disclosure requirements and an explanation that new entrant reports must be filed within 30 days of appointment.</li> </ul>	$\boxtimes$		
5.6	The agency has established written procedures for issuing the notice to prospective employees. <i>See</i> 5 C.F.R. § 2638.303(c).	$\boxtimes$		
5.7	The agency's written procedures are reviewed by the DAEO each year. See 5 C.F.R. § 2638.303(c).	$\boxtimes$		
5.8	The agency can demonstrate that there is an effective process for ensuring all covered employees receive the required information with their written offer of employment. <i>See</i> 5 C.F.R. § 2638.303.	$\boxtimes$		
_	COMMENTS			
	None.			



6.0	Notices to New Supervisors			
	COMPLIANCE REQUIREMENTS	Yes	No	N/A
	The agency must provide each employee upon initial appointment to a supervisory position with: See 5 C.F.R. § 2638.30	06.		
6.1	• Contact information for the agency's ethics office.	$\boxtimes$		
6.2	• The text of 5 C.F.R. § 2638.103.	$\boxtimes$		
6.3	A copy of, a hyperlink to, or the address of a Web site containing the Principles of Ethical Conduct.	$\boxtimes$		
6.4	Other information the DAEO deems necessary.			$\boxtimes$
6.5	The agency has established written procedures for supervisory ethics notices. See 5 C.F.R. § 2638.306(d).	$\boxtimes$		
6.6	The agency's written procedures are reviewed by the DAEO each year. See 5 C.F.R. § 2638.306(d).	$\boxtimes$		
6.7	The agency can demonstrate that there is an effective process for ensuring that new supervisors receive the required information within one year of appointment. <i>See</i> 5 C.F.R. § 2638.306(b).	$\boxtimes$		
	COMMENTS			
	6.4: The DAEO did not deem any other information necessary.			

7.0	Initial Ethics Training			
	COMPLIANCE REQUIREMENTS	Yes	No	N/A
	Each new employee of the agency subject to the Standards of Conduct must complete initial ethics training. See 5 C.F.R. § 2638.304.			
7.1	The training presentation(s) addressed concepts related to conflicts of interest, impartiality, misuse of position and gifts. <i>See</i> 5 C.F.R. § 2638.304(e)(1).	$\boxtimes$		
7.2	The agency provided new employees with either the following written materials or written instruction for accessing them: The summary of the Standards of Conduct distributed by the Office of Government Ethics or an equivalent summary prepared by the agency; provisions of any supplemental agency regulation that the DAEO determines to be relevant or a summary of those provisions; such other written materials as the DAEO determines should be included; instructions for contacting the agency's ethics officials. <i>See</i> 5 C.F.R. § 2638.304(e)(2).	$\boxtimes$		
7.3	The agency has established written procedures for initial ethics training. See 5 C.F.R. § 2638.304(f).	$\boxtimes$		
7.4	The agency's written procedures are reviewed by the DAEO each year. See 5 C.F.R. § 2638.304(f).	$\boxtimes$		
	DATA ANALYSIS		%	
7.5	Percentage of new employees who received initial ethics training. See 5 C.F.R. § 2638.304.		N/A	
7.6	Percentage of new employees who received initial ethics training within three months of appointment. <i>See</i> 5 C.F.R. § 2638.304(b).		N/A	
	COMMENTS			
	7.5-7.6: According to the ethics official, in some cases, employees at smaller sites received no training except an ethics I of conduct provided via email. There are sign-in sheets for the training by the larger sites, but those are maintained and various individual site in-processing offices. Because of this, OGE was unable to verify the exact percentages of employ initial ethics training. The agency is aware that their previous system was not in compliance with OGE's updated trainin has moved to an online training system as of October 2019.	tracked ees who	by the receive	ed



8.0	Annual Ethics Training			
	COMPLIANCE REQUIREMENTS	Yes	No	N/A
	Each calendar year, public filers, confidential filers, and certain other employees must complete ethics training which meets specified requirements. <i>See</i> 5 C.F.R. §§ 2638.307 and 2638.308.			•
8.1	The training presentation(s) addressed concepts related to financial conflicts of interest, impartiality, misuse of position and gifts. See 5 C.F.R. §§ 2638.307(e)(1) and 2638.308(f)(1).	$\boxtimes$		
8.2	The agency provided employees with either the following written materials or written instruction for accessing them: The summary of the Standards of Conduct distributed by the Office of Government Ethics or an equivalent summary prepared by the agency; provisions of any supplemental agency regulation that the DAEO determines to be relevant of a summary of those provisions; such other written materials as the DAEO determines should be included; instructions for contacting the agency's ethics officials. <i>See</i> 5 C.F.R. § 2638.304(e)(2).			
8.3	The agency's annual ethics training complies with the formatting requirements for public filers, confidential filers, and certain other employees. <i>See</i> 5 C.F.R. §§ 2638.307(d) and 2638.308(e).	i 🖂		
8.4	The agency's program for annual ethics training complies with the tracking requirements for public filers, confidential filers, and certain other employees. <i>See</i> 5 C.F.R. §§ 2638.307(f) and 2638.308(g).			
8.5	The agency can demonstrate it has an effective process for ensuring covered public filers, other than those whose pay is set at Level I or Level II of the Executive Schedule, complete live annual ethics training at least once every two years. See 5 C.F.R. § 2638.308(e)(2).			$\boxtimes$
	DATE ANALYZOTO	Train	ing Fori	nat
	DATA ANALYSIS	Live	Inte	ractive
	Percentage of public filers who completed annual ethics training before the end of the calendar year. See 5 C.F.R. § 2638.308(a).			
8.6	Executive Schedule Level I and Level II. See 5 C.F.R. § 2638.308(e)(1).	N/A	N/A	L
8.7	• Other PAS and Equivalent. See 5 C.F.R. § 2638.308(e)(2).	N/A	N/A	L
8.8	• SES and Equivalent. See 5 C.F.R. § 2638.308(e)(3).	100%	0%	
	Percentage of confidential filers and certain other employees who completed annual ethics training before the end of the calendar year. <i>See</i> 5 C.F.R. § 2638.307(a)(d).			
8.9	<ul> <li>Employees required to file an annual confidential financial disclosure report. See 5 C.F.R. § 2638.307(a)(1).</li> </ul>	0%	97%	ó
8.10	• Employees appointed by the President. See 5 C.F.R. § 2638.307(a)(2).	N/A	N/A	
8.11	Employees of the Executive Office of the President. See 5 C.F.R. § 2638.307(a)(2).	N/A	N/A	Ĺ
8.12	Contracting officers described in 41 U.S.C. § 2101. See 5 C.F.R. § 2638.307(a)(3).	N/A	N/A	L
0.12			N/A	
8.13	• Other employees designated by the head of the agency. See 5 C.F.R. § 2638.307(a)(4).	N/A	IN/A	·
	• Other employees designated by the head of the agency. <i>See</i> 5 C.F.R. § 2638.307(a)(4).  COMMENTS	N/A	IN/A	



9.0	ETHICS ADVICE AND COUNSELING			
	COMPLIANCE REQUIREMENT	Yes	No	N/A
9.1	Based on a sample collected by OGE, guidance provided by agency ethics officials to employees appears to be consistent with applicable laws and regulations. <i>See</i> 5 C.F.R. § 2638.104(c)(4).	$\boxtimes$		
	COMMENTS			
	None.		•	

10.2 Percer 10.3 Percer 10.4 Percer  COM Requir 10.5 The tragifts. The ag The su prepar a summ	Confidential Financial Disclosure  er of SGEs serving on Advisory Committees and Boards.  A ANALYSIS  Intage of sampled confidential new entrant reports filed timely. See 5 C.F.R. § 2634.903(b).  Intage of sampled reports reviewed within 60 days of receipt but not later than the SGE's first meeting.  C.F.R. § 2634.605(a).  Intage of sampled reports certified within 60 days of receipt. See 5 C.F.R. § 2634.605(a).  Ethics Training  PLIANCE REQUIREMENTS  red ethics training must be provided to each SGE. See 5 C.F.R. §§ 2638.304 and 2638.307.  anining presentation(s) addressed concepts related to conflicts of interest, impartiality, misuse of position and	Yes	0 % N/A N/A N/A N/A	N/A
10.2 Percer 10.3 Percer 10.4 Percer  COM Requir 10.5 The tragifts. The ag The su prepar a summ	ANALYSIS  Intage of sampled confidential new entrant reports filed timely. See 5 C.F.R. § 2634.903(b).  Intage of sampled reports reviewed within 60 days of receipt but not later than the SGE's first meeting.  C.F.R. § 2634.605(a).  Intage of sampled reports certified within 60 days of receipt. See 5 C.F.R. § 2634.605(a).  Ethics Training  PLIANCE REQUIREMENTS  Tred ethics training must be provided to each SGE. See 5 C.F.R. § 2638.304 and 2638.307.  Taining presentation(s) addressed concepts related to conflicts of interest, impartiality, misuse of position and	Yes	% N/A N/A N/A	N/A
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COM Requir  10.5 The tr gifts.  The ag The su prepar a summ	Ethics Training  PLIANCE REQUIREMENTS  red ethics training must be provided to each SGE. See 5 C.F.R. §§ 2638.304 and 2638.307.  aining presentation(s) addressed concepts related to conflicts of interest, impartiality, misuse of position and	Yes		N/A
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Requirement 10.5 Requirement 10.5 The transfer gifts.  The age of the suppreparation a summer term of the suppreparation and the suppreparation are summer to the suppreparation and the summer term of the	red ethics training must be provided to each SGE. See 5 C.F.R. §§ 2638.304 and 2638.307.  aining presentation(s) addressed concepts related to conflicts of interest, impartiality, misuse of position and	Yes	No	N/A
10.5 The tragifts.  The ag The su prepar a summ	aining presentation(s) addressed concepts related to conflicts of interest, impartiality, misuse of position and			
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The su 10.6 prepar a sum	See 5 C.F.R. § 2638.304(e)(1).	$  \sqcup  $		$\boxtimes$
	gency provided employees with either the following written materials or written instruction for accessing them: immary of the Standards of Conduct distributed by the Office of Government Ethics or an equivalent summary ared by the agency; provisions of any supplemental agency regulation that the DAEO determines to be relevant or mary of those provisions; such other written materials as the DAEO determines should be included; instructions intacting the agency's ethics officials. See 5 C.F.R. § 2638.304(e)(2).			$\boxtimes$
DATA	A ANALYSIS		%	
10.7 Percer	ntage of SGEs who received initial ethics training. See 5 C.F.R. § 2638.304.		N/A	
10.8 Percer	ntage of SGEs who received initial ethics training timely. See 5 C.F.R. § 2638.304(b)(2).		N/A	
10.9 Percer	ntage of SGEs who received annual ethics training. See 5 C.F.R. § 2638.307(d)(2).		N/A	
COM		•		
10.1-1	MENTS			

#### ETHICS PROGRAM INSPECTION REPORT

Agency: Defense Finance and Accounting Service

Report No.: 20-31I Date: June 5, 2020

Period Covered by Review: January 1, 2019 – December 31, 2019



	RECOM	RECOMMENDATIONS		
#	Element	RECOMMENDATION	<b>Compliance Due</b>	
1	4.6, 4.7	RECOMMENDATION: Ensure that confidential new entrant reports are filed timely.  AGENCY RESPONSE: DFAS was the victim of its own success. The new process for identifying COR filers on a contemporaneous basis was instituted in 2019 and has proven to be very effective. It found filers who had not been identified by the process in place at the time they were appointed to their positions. Those late discoveries, although quickly addressed, still had a negative impact on the current statistics. With the new process, late identification of COR filers should not be a problem in the future.	2/2021	
2	7.5, 7.6	RECOMMENDATION: Ensure that new employees receive initial ethics training within three months of appointment.  AGENCY RESPONSE: This was an issue identified by DFAS and the online training system was already under development. DFAS has worked with OGE concerning the content of the on-line training. With its December 2019 implementation, the on-line training provides tracking and direct feedback to supervisors, HR, and OGC. This essentially creates a real time method for training and for supervisor action to ensure training is accomplished in a timely manner.	2/2021	